

Service Indicators

<u>Service Indicator</u>	<u>Description</u>	<u>Impact</u>
BAZ	Collections: Your balance has been transferred to the collections agency ACT. This balance must be paid with ACT.	Prevents registration, obtaining a transcript, and viewing grades. Prevents payment submission to The City College of New York.
BCF	Do not cancel registration.	No negative impact. Prevents course cancellation until assigned expiration date.
BCK	Bad check: A personal check or electronic check has been returned due to insufficient funds in the account.	Prevents future payments with personal checks or electronic checks.
BIC	Collections: Your balance has been transferred to the collections agency Immediate Credit Recovery. This balance must be paid with ICR.	Prevents registration, obtaining a transcript, and viewing grades. Prevents payment submission to The City College of New York.
BIH	In-house Collections: Your balance is in pre-collections. This balance will be transferred to a collections agency if it remains unpaid by the assigned deadline.	Prevents registration, access to transcripts and/or diploma, and viewing grades. Account deactivation.
BNE	Bursar No eCheck. An attempted eCheck payment was not collectible.	Prevents the ability to submit an eCheck payment online.
BNP	Block Payment Plan access	Prevents the ability to enroll in a Nelnet tuition payment plan.

BRF	Do not refund: Account review is necessary before a refund could be produced.	Prevents refunds from being processed for this account.
BTR	Bursar Transcript Hold	Prevents the ability to obtain a transcript.
BUR	Bursar Hold: Your balance is past due.	Prevents registration, obtaining a transcript, and viewing grades
BWO	Bursar Write-off: Your balance has been written off in CUNYfirst, however, a balance is still owed to The City College of New York. Speak with a Bursar representative for details.	Prevents registration, access to transcripts and/or diploma, and viewing grades.
UIC	Collections: Your balance from another CUNY institution is in collections.	Prevents registration, obtaining a transcript, and viewing grades for any CUNY institution.
UIH	Universal In-house Collections: Your balance is in pre-collections with a different CUNY institution.	Prevents registration, access to transcripts and/or diploma, and viewing grades at all CUNY institutions.
UWO	Universal Write-off: Your balance with another CUNY institution has been written off in CUNYfirst, however, a balance is still owed to the institution. Speak with the Bursar's Office at the initiating institution.	Prevents Registration, access to transcripts and/or diploma, and viewing grades among all CUNY institutions.