

HEO SERIES NON-TEACHING INSTRUCTIONAL ONBOARDING AND RESOURCE GUIDE

OFFICE OF HUMAN RESOURCES THE CITY COLLEGE OF NEW YORK

REVISED 3/3/2025

WELCOME TO CCNY!

We are thrilled to have you become a part of the CCNY family!

We look forward to a long and successful journey together.



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- Blackboard is a web-based course management program that enables students and faculty to participate in online classes and/or utilize online course materials to compliment face-to-face learning.
- CUNYfirst (CUNY's <u>Fully Integrated Resources & Services Tool</u>) PeopleSoft based resource that manages the daily activities of students, faculty, and staff through three main work pillars Campus Solutions, Human Capital Management (HR), and Financials.
- EMPL ID Employee Identification number is a unique numerical identifier assigned to each CUNY employee. It is used in lieu of the social security number to identify employees in CUNYfirst.
- N Number Payroll Identification number is unique a identifier assigned to CUNY (State) employees by The Office of the New York State Comptroller (OSC), NYS Payroll System. It is is used, in lieu of the social security number, to identify employees in the NYS Payroll System. The N Number can be found on a NYS OSC issued paystub. Questions regarding N Numbers may be addressed to CCNY's Payroll Services at <u>payrollservices@ccny.cuny.edu</u>.
- PAF Personnel Action Form is used to process employee actions such as, but not limited to appointments (hires), terminations, transfers and salary changes.

- CCNY City College of New York is one of the 25 colleges part of the CUNY system.
- CUNY City University of New York is 25 colleges spread across NYC's 5 boroughs.
- Human Resources Coordinator(HRC) Department specific liaison to Human Resources.
- Professional Staff Congress (PSC) The union that represents most faculty and staff at CUNY and CUNY Research Foundation.
- Research Foundation (RF) is a non-profit education corporation that assists the University in the identification of opportunities, procurement, use and disposition of funds from the federal, state, and municipal government and other sources to support all research and sponsored programs at the University.

- Higher Education Officer (HEO) Series Titles: Part of the non-teaching instructional staff of the University. They serve in various administrative roles.
- College Laboratory Technician (CLT) Series Titles: Part of the non-teaching instructional staff of the University. They serve in various technical related roles.
- Research Assistant/Research Associate (RA) Titles: Part of the non-teaching instructional staff of the University. They participate in academic research activities.

- PSC-CUNY Collective Bargaining Agreement (CBA): Agreement that establishes matters such as wages, hours and other terms of employment.
- Excluded (vs. Included) Titles: Excluded titles are not covered by certain provisions of the CBA.
 Exclusion is typically based upon title or function. The provisions discussed in this document are applicable to both excluded and included titles unless expressed otherwise. For a complete list of excluded titles and the provisions from which they are excluded you may refer to Article I of the Collective Bargaining Agreement found here: http://www.psc-cuny.org/contract/article-I-recognition.

HEO SERIES

- The HEO series includes the following titles:
 - aHEO Assistant to Higher Education Officer
 - HEa Higher Education Assistant
 - HEA Higher Education Associate
 - HEO Higher Education Officer

ASSISTANT TO HIGHER EDUCATION OFFICER

- An Assistant to Higher Education Officer (aHEO) shall, generally under the supervision of a higher education officer or university dean or college dean, perform administrative duties as may be assigned to them.
- For appointment as Assistant to Higher Education Officer (aHEO), must possess a baccalaureate degree from an accredited institution.
- An Assistant to Higher Education Officer who holds a master's degree from an accredited university in a field related to their work will receive an annual salary differential of \$1,000.
 Employees in the Assistant to Higher Education Officer (aHEO) title who hold a doctorate in a job-related field from an accredited university will receive an annual salary differential of \$2,500.

HIGHER EDUCATION ASSISTANT

- The duties of a Higher Education Assistant (HEa) are generally to serve as an assistant to one of the major educational officers of a college or the university with responsibility for a limited area of planning, research or professional and/or administrative duties as may be assigned.
- For appointment as HEa, must possess at least a baccalaureate degree from an accredited institution and had at least four years of experience four (4) years of experience

HIGHER EDUCATION ASSOCIATE

- The duties of a Higher Education Associate (HEA):
- **a**. To serve as deputy for a higher education officer or
- b. To assume administrative responsibility, in most instances under the general supervision of a university or college dean for some major area of university or college activity, such as institutional research, campus planning and development, coordination of relations with community and civic groups, supervision and coordination of all educational data processing, coordination of applications to federal, state, and private foundations for educational grants, direction of specific specialized campus activities or
- c. To function as executive assistant to the chancellor or president
- d. To develop some major aspect of new programs
- Requires at least a baccalaureate degree and must posses a least six years of related experience

HIGHER EDUCATION OFFICER

- The duties of a Higher Education Officer (HEO) are:
- a. To assume full administrative responsibility for some major area of university or college activity, such as institutional research, campus planning and development, coordination of relations with community and civic groups, supervision and coordination of all educational data processing, coordination of applications to federal, state, and private foundations for educational grants, direction of specific specialized campus activities or
- **b.** To function as executive assistant to the chancellor or president
- c. To develop some major aspect of new programs
- Requires at least a baccalaureate degree and must posses at least eight years of related experience

HEO SERIES APPOINTMENTS / REAPPOINTMENTS

- The normal appointment year for employees in the HEO series shall be July 1 through June 30. Appointments
 effective on or after July 1 but on or before September 1 shall be considered as if they were full-year
 appointment for purposes of applying Article 13 of the PSC/CUNY CBA.
- Included employees who are hired effective September 1, 1987 or later who continue to serve in the same title and are covered by the PSC/CUNY CBA shall generally be subject to the following appointment and reappointment schedule:

First full year appointment— one year First reappointment— one year Second reappointment— one year Third reappointment— one year Fourth reappointment— two years Fifth reappointment— two years

HEO APPOINTMENTS / REAPPOINTMENTS / NON-REAPPOINTMENTS

- *** Excluded employees are subject to the reappointment process on an annual basis.
- Please consult the PSC-CUNY CBA for further Guidance on this topic: <u>http://www.psc-cuny.org/contract/article-</u> <u>13-appointments-and-reappointments-higher-education-officer-heo-series</u>
- Written notice of non-reappointment must be given on or before April 1. However, for employees who first assumed their position on or after October 1 of the preceding year, the notice of non-reappointment (for first reappointment only) shall be given on or before May 1.

HEO SERIES REAPPOINTMENTS AND CERTIFICATE OF CONTINUAL ADMINISTRATIVE SERVICE

- Upon recommendation of the President and approval of the Board of Trustees, an included employee who is granted a subsequent reappointment after the 5th reappointment, shall receive a Certificate of Continual Administrative Service ("13.3 b"). Such an employee shall not be subject to annual or multi-year reappointments.
- This does not apply to employees who are in an excluded title. Employees in an excluded title are always considered for annual reappointments.

HEO SERIES RECLASSIFICATION/ REASSIGNMENTS (CHANGES IN FUNCTIONAL TITLE):

- Reclassification recognizes the logical changes in a position's functions and responsibilities over a
 period of time that significantly affect the scope, impact and complexity of the job so as to render
 the current HEO series title inappropriate.
- The criterion for reclassification approval is that the preponderance of duties and job requirements currently fall appropriately in the higher HEO series title. This change in classification may be merited because of an accretion of duties, a significant increase in the volume of work that has the effect of transforming the scope and complexity of the work, a reorganization of functions, a legal mandate changing the nature of the work, or some other significant alteration in the duties previously assigned.
- Reassignments Reassignments are the prerogative of the college. A person may only be reassigned to perform duties appropriate to their title.



WORKLOAD

- Members of the non-classroom instructional staff shall have a workweek of thirty-five (35) hours as assigned.
- Employees shall not be required to work an excessive number of hours, or to be assigned an unreasonable schedule, it being recognized by the parties that members of the staff have the obligation to perform their responsibilities in keeping with the proper staffing of the day session, evening session, summer session, extension divisions and special programs of the University.



FLSA STATUS AND OVERTIME /COMPENSATORY TIME

- Non-Teaching Instructional employees represented by the PSC who are exempt and non-exempt under the FLSA and who are assigned by their supervisor to work more than 35 hours during the workweek shall receive compensatory time, on an hour for hour basis, for hours assigned between 35 and 40 hours. Prior approval is required.
- Employees who are exempt under the FLSA and who are assigned by their supervisor to work in excess of 40 hours during the workweek shall receive compensatory time, on an hour for hour basis for hours assigned in excess of 40 hours a week. Prior approval is required.
- Employees who are non-exempt under the FLSA shall receive overtime payment at the rate of time and one-half for the hours worked in excess of 40 hours in a week. Prior approval is required.
- The general rule for non-teaching instructional staff is that any assigned hours beyond the 35-hour workweek must be approved in advance in writing by the manager or supervisor and by such administrator(s) as designated by the College President.



USE OF COMPENSATORY TIME

 Compensatory time earned during a quarter of the academic year (September I – August 31) shall be scheduled to be used as promptly as possible within the quarter but no later than thirty (30) calendar days after the end of the quarter in which the compensatory time was earned. The use of compensatory time shall be scheduled by the supervisor, in consultation with the employee.

PERFORMANCE EVALUATIONS

- Preferably once each semester, but at least once a year, employees in the HEO series are required to have an evaluation conference with their chairperson or supervisor. No parties other than the evaluator and the employee are permitted to attend the conference unless otherwise requested by the employee.
- During the conference, the employee's total performance and professional progress shall be reviewed for the time frame indicated on the evaluation. The annual evaluations shall state whether the evaluation is satisfactory or unsatisfactory and will form the basis for reappointment.
- Following the conference, the evaluator shall prepare a record of the evaluation discussion in memorandum form for inclusion in the employee's personal file. The evaluation memorandum should reflect both the employee's and the supervisor's input from the conference. A copy of the memorandum shall be given to the employee within ten (10) working days following the conference. Employees are able to write a response to an evaluation provided by a supervisor. This response will be included in the employee's personnel file.
- This policy and evaluation of job performance is pursuant to Article 18.3(b) of the PSC/CUNY Collective Bargaining Agreement. A performance evaluation is intended to encourage the improvement of individual professional performance and to provide a basis for future personnel decisions.

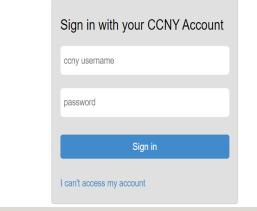


TIMESHEET

- Employees must complete the electronic timesheet via the e-Central Timekeeping portal on a bi-weekly basis: <u>https://portal.ccny.cuny.edu/depts/hr/timesheet/signin.php</u>
- Timesheets are due the following Monday after payday
- An Instructional videos are available on line: <u>https://www.ccny.cuny.edu/hr/electronic-central-</u> <u>timekeeping-portal-e-ct</u>
- For questions, please contact: <u>timeandleave@ccny.cuny.edu</u>



Sign-in to Access Fulltime Employees Timesheet

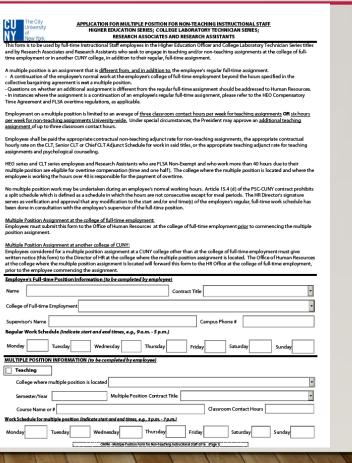




MULTIPLE POSITION (MP)

- A multiple position is an assignment to a different job than the employee's regular full-time employment. A continuation of the employee's normal work at the employee's college of full time employment beyond the hours specified in the collective bargaining agreement is not a multiple position.
- No multiple position may be assigned during the employee's normal working hours.
- Prior approval is required. Form is available on the HR website: <u>https://www.ccny.cuny.edu/sites/default/files/2020-01/CCNYHEO-</u> <u>Multiple%20Position%20Form-6-10-16.pdf</u>
- MP work hours limitations:

Limited to an average of three classroom contact hours per week for teaching assignments or six hours per week for non-teaching assignments University-wide.



ONBOARDING

- In order to begin the onboarding process, an HR representative will provide you with a New Hire Packet.
- The New Hire Packet consists of the following documents:
 - ✓ PAF
 - ✓ Payroll forms
 - CUNY Employment Application Part One through Four
 - CUNY Print & Sign Forms
 - ✓ Form I-9



ONBOARDING – PERSONNEL ACTION FORM (PAF)

- The PAF is what informs HR of what action to take.
- This document is typically completed by the Office of Human Resources.
- It includes biographical, pay, and other important information.

			OLLEGE ACTION FORM	Date .	
TYPE OF APPOINTMENT Initial Reap pointment Return to Duty Transfer to: Transfer from: Salary Changes	CATE GORY Instructional (Annual) Instructional (Annual) Civil Service NonTak Levy Provisional Permanent Temporary Provisional Probationary Tenure	WAIVERS ByLaw Search	SEPARATIONS Resignation Transfer to Cancellation Termination Non-Reappointment Termination Other	TYPE OF LEAVE Pellowship Petirement/Travia Temporary Disability/FMLA Special Military Leave to Serve in arjother tile SL OAC	LEAVE STA With Pay W/O Pay W/D Incre W/O Incre W/O Pent
Dther				Other	
Name			Dept.		
Home Address		v	Payroll Title		
			Functional Title		
Home Telephone			Position #		
Social Security #			FAS #		
Date of Birth			1-9 Form		_
Emergency Contact			Dept. Supervisor		
Relationship (optional)			Employee Ext.	CCNY E-Mai	
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ONBOARDING – CUNY NEW HIRE APPLICATION PART I THROUGH 4

- The CUNY New Hire Application consists of four parts that must be completed and signed.
- Part I Educational and Professional Background
- Part 2 Confidential Criminal Background
- Part 3 Public Service Certifications and Pension/Retirement Benefits
- Part 4 Additional Licenses and Certifications

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THE CITY UNIVERSITY OF NEW YORK EMPLOYMENT APPLICATION - PART ONE	THE CITY UNIVERSITY OF NEW YORK EMPLOYMENT APPLICATION - PART TO
Last Name	POST CONDITIONAL OFFER OF EMPLOYMENT
Cologe: Department:	This form should be completed only after a conditional job offer has been made.
reck here if you are a CUNY Doctoral Student	
	Last Name First Name
Important Notice to Applicants	College: Department
Commissioners to Diversity	Position: Check here if you are a CUNY Doctoral Student
venity and inclusion are core values of The City University of New York (CUNY or The University). We believe herence to these values orates an environment that best allows our students, faculty and staff to learn, work ducered. As a University, we strive to respect differences, but more importantly, we seek to lowrage the interest.	
	Post Conditional Offer Verifications and Checks
values make CUNY a great place to learn and work!	Engloyment Eligibility and Memilty Decoments Verification Newly hand employees must complifie Socion 1 of the Dapt. of Homesiand SecurityU.S. Etitemship & Immig Services 1-9 Fore Roldert than the Nex Rol and Compliance. LUNF in required to write indence of identity a
e of Non Discrimination re policy of the University-applicable to all colleges and units-to recruit, employ, retain, promote, and provide	Services 10 Form no later than the first day of employment. CUNY is required to verify evidence of identity a considement authorization within 3 basiness days of the employment first day of employment.
	Verification of Credentials
perceived race, color, creed, national erigin, ethnicity, ancestry, religion, age, sex, sexual orientation, gender, nder identity, marital status, ganteenhie status, disability, genetic information, alemage, citizenhie, military or innen status, generative, status au a visition of desmarks volance/statiking/au coliferus, usenajgeneris tatus,	Academic and professional credentials, as submitted in CUNY Employment Application Part 1, will be verified
	the college.
th federal, state and city laws. This policy is set forth in CUNY's Policy on Equal Opportunity and Non- polymorphics.	Criminal Background Check As a conditioned offer of employment, you must provide criminal background information
NY's Policy on Sexual Misconduct prohibits all forms of sexual misconduct, including sexual harassment, gender	some positions, a criminal history report may also be required. CUNY will consider your criminal history in accordance with Article 23 4 of the New York State Correction Low.
INT'S PORTY OF SAFUER MEEDINGET products an forms of sexual misconduct, including sexual factoritient, gender rassment and sexual violence.	acconduce were write as w or the were form state correction taw. A conviction record will not necessarily dispatify you from the position for which you are applying. However, fa
is also the University's policy to provide reasonable accommodations and academic adjustments, when	to provide truthful responses will, when discovered, automatically result in the withdrawal of the conditional of
propriate, to individuals with disabilities, individuals observing religious practices, individuals who have sprancy or child birth-related medical conditions and victims of domestic violence/stalking/sex offenses.	employment or your termination, if employed.
excition or complaints relation to CHW's Policy on Powel Operationity and Non-Discrimination should be addressed	Before any adverse action is taken based on a previous criminal conviction, CUNY will:
the Collegi's Chief Diversity Officer. Inspurise are complaints relating to CUNY's Policy on Sexual Monadart, or sout sex discrimination, should be addressed to the College's Title IX Coordinator to the Office for Civil Rights	 Provide a written Article 23-A analysis to the candidate in a form determined by the New York City Commission on Human Rights (WYCD1R), together with any and all supporting information and/or
at sea descrimination, includible addressed to the Longer's little it Loordinator or to the Office for Civil Rights he United States Department of Education.	documents which formed the basis and reasons for the adverse action; and • After providing the candidate with the required documentation, allow him or her at loss three basis
ability Accommodation Available for Applicants	days to respond and, during that time, hold the position open for the candidate.
u require an accommodation for a disability in order to participate in the selection process, please contact the ge's Office of Haman Resources.	Credit History Check, Medical Cartification, Medical Examination, Drug Screening, and Physical Aplity and
a	Finess Assessment For <u>some positions</u> , a credit history, medical certification, medical examination, drug test, and/or physical agi
lies with the Clery Art. Copies of each college's Annual Security Report, which include security policies utilities, are available in the Office of Public Safety and on each campus' website.	and fitness assessment may be required as a condition of employment. CUNY processes all information per applicable laws.
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Have you ever had this license, certificate or permit suspended or revoked? Yes

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ONBOARDING – PAYROLL FORMS

- Payroll Forms include the IRS Form W-4, NYS IT-2104, and a Direct Deposit form.
- W-4 Federal Tax Withholding Form
- IT-2104 NY State Tax Withholding Form
- Direct Deposit Form The form needed to enroll in direct deposit. This form MUST be paired with a copy of a voided check.
- If you require any assistance with completing a tax withholding form, you should consult a tax professional.

	vice Your withholding is subject to review by the IRS.	(b) Social security number	First name and	nidde initial Last name		Your Social Security number
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rsonal	Address	 Does your name match the name of your social security card? If not, to ensure you get credit for your ensurings, contact 	Permanent hor	B address purcer and street or rural route)	Apartment number	Single or Head of household Manted
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	(c) Single or Manted filing separately	www.ssa.gov.	Are you a re	sident of New York City?	1	the Single or Head of Assathold box.
	Married filing jointy or Gualifying widow(or) Head of household (Check only If you're unmarried and pay more than half the costs of keep	on un a homa for voursail and a mail/Mon Indidnal I	Are you a re	sident of Yonkers?	3	
molete Ste	ps 2-4 ONLY if they apply to you; otherwise, skip to Step 5. See page 2 for		1 Total num	ber of allowances you are claiming for New York State		
im exemptio	on from withholding, when to use the estimator at www.irs.gov/W4App, and pri	vacy.		ber of allowances for New York City (from fine 31) 4, and 5 below to have additional withholding per		2
ep 2:	Complete this step if you (1) hold more than one job at a time, or (2) : also works. The correct amount of withholding depends on income ear			a, and 5 below to have additional withinoiding per State amount	pay period under special a	greement with your employer.
ultiple Jobs Spouse	Do only one of the following.	ed nom an or mese juds.		City amount		4
orks	(a) Use the estimator at www.irs.gov/W4App for most accurate withhole		5 Yonkers a			5
	(b) Use the Multiple Jobs Worksheet on page 3 and enter the result in Step 4(c) below for roughly accurate withholding; or (c) if there are only two jobs total, you may check this box. Do the same on Form W-4 for the other job. This option		I certify that	I am entitled to the number of withholding allowances	claimed on this certificate.	Date
	(c) If there are only two jobs total, you may check this box. Do the same is accurate for jobs with similar pay; otherwise, more tax than necess	ary may be withheld				
	TIP: To be accurate, submit a 2021 Form W-4 for all other jobs. I		Dansilly - 4	sensity of \$550 may be immediate any false stateme	make that decreases t	the amount of money you have withhei
	income, including as an independent contractor, use the estimator.	DIRECT DEPOSIT FORM FO RETURN COMPLETED FORM TO YOUR AGENCY	R NYS EMPLOYEES		ry for your records.	
omplete Ste	ps 3-4(b) on Form W-4 for only ONE of these jobs. Leave those steps t ate if you complete Steps 3-4(b) on the Form W-4 for the highest paying jo	RETURN COMPLETED FORM TO YOUR AGENCY	DEPARTMENT PAYROLL OR PERSON	4EL OFFICE AC 2772 (REV 01/2021)		
		SECTION A: EMPLOYEE INFOR	MATION (REQUIRED)		if this form to New York	k State (see instructions):
ep 3: aim	If your total income will be \$200,000 or less (\$400,000 or less if mar	NAME (LAST, FIRST, MI)	NYS EMPLID	LAST 4 SSN	A 🗌	
ependents	Multiply the number of qualifying children under age 17 by \$2,000 (PHONE (AREA CODE + PHONE NUMBER)	N WORK FMAIL		ned services for pay (mm	-dd-yyyy) (see instr.):
	Multiply the number of other dependents by \$500		HORK EMAL		? Yes 🗖	No 🗆
	Add the amounts above and enter the total here	HOME ADDRESS (STREET, CITY, STATE, 2)P	CODE)			Employer Identification number
tep 4 ptionall:	(a) Other income (not from jobs). If you want tax withheld for othe this year that won't have withholding, enter the amount of other in				In to the KV2 Tax Department/	Employer Identification number
ther	include interest, dividends, and retirement income	SECTION B: BALANCE ACCOUN		ED) eive any excess of funds after all other distributions		
djustments	(b) Deductions. If you expect to claim deductions other than the	are deposited as indicated. The balance aco	ount designated will be last in the de	posit order. Non-payroll amounts, such as travel a listed, the full net pay will be deposited into the	ins	
	and want to reduce your withholding, use the Deductions Work enter the result here	balance account. The employee's name must	appear on the account. A voided chec	k or written verification from the financial institution	loyer for tax year 2020 or	later, and you do not file Form IT-2104, you or number of allowances. This may result in
		showing the account number, routing number,		ompany this form for the balance account.	over may use zero as yo	
				and Add/Chases hist Assount Holder	and a mount of all most	held for New York State, New York City, and
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ONBOARDING – CUNY PRINT & SIGN FORMS

- The CUNY Print & Sign forms consist of the following:
 - Personal Data Form
 - Emergency Contact Information
 - Statement of Citizenship
 - Emergency Evacuation Assistance
 - Voluntary Self-Identification for Employees
 - Veteran Status
 - Voluntary Self-Identification of Disability
 - Orientation for IT Security
 - Oath Upon Appointment
 - CUNY Policy Checklist
 - Authorization to Release Reference Information



ONBOARDING – FORM I-9

- Form I-9 verifies your identify and your authorization to work.
- Page I must be completed by you, the employee.
- Page 2 is completed by HR.
- Page 3 is the List of Acceptable Documents you may submit to HR.
- For Payroll Purposes please do submit a copy of your Social Security Card.

Employment Eligibility Verification Department of Homeland Security U.S. Citizenship and Immigration Services	USCTS Form I-9 OMB 3% 1613-0047 Expires 10:31/2022	U.S.	nployment Eligibility Verification Department of Homeland Security . Citizenship and Immigration Services	USCIS Form I-9 OMB No. 1615-0047 Expires 10/31/2022
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YOU'VE COMPLETED AND SUBMITTED ALL OF YOUR ONBOARDING PAPERWORK.

NOW WHAT?



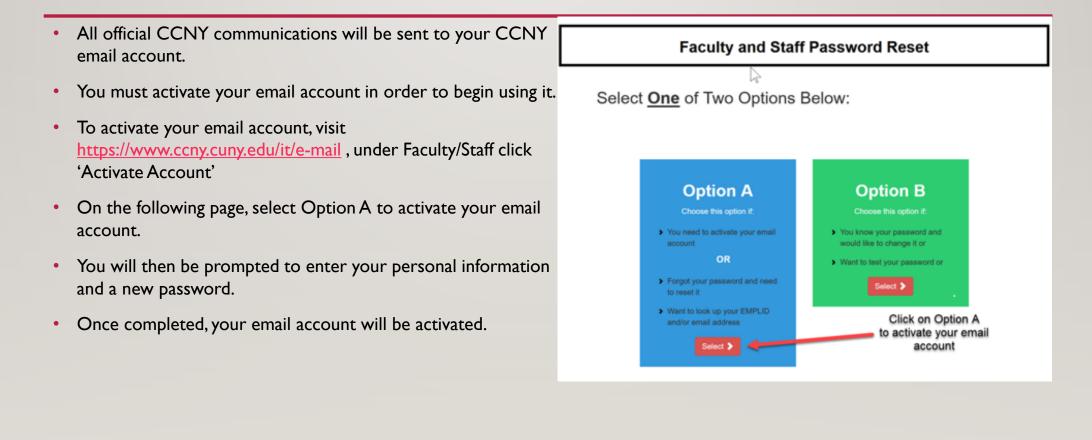
EMAIL, CUNYFIRST (CF) & BLACKBOARD ACCESS

- Once your Onboarding Paperwork is processed, your CUNYfirst and email accounts will be created
- IT will notify your supervisor of your email address and CUNYfirst EMPL ID, which is required to access your CF and Blackboard accounts. HR will also send you a welcome email prior to your first day.



 Your supervisor will provide you with your email address and CF EMPL ID.

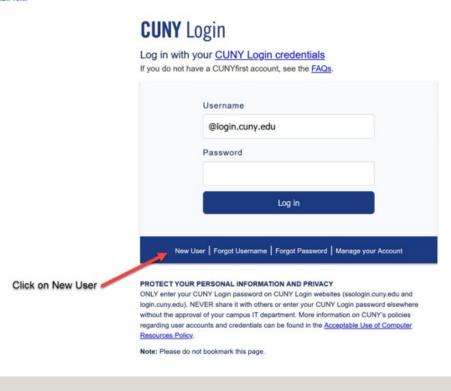
ACTIVATE YOUR EMAIL ACCOUNT



CLAIM YOUR CUNYFIRST ACCOUNT

- To begin using CUNYfirst and Blackboard you must first claim your CF account.
- To claim your CF account, go to <u>https://home.cunyfirst.cuny.edu/</u>.
- On the Login page, click 'New User' (first name.last name.last two digits of <u>EMPL ID</u> @login.cuny.edu)
- You will then be prompted to enter your personal information and a new password.
- Once completed, your CUNYfirst account will be activated.

REV THE CITY UNIVERSITY OF NEW YORK





PAYROLL

- Payments are produced by the NYS Office of the State Comptroller.
- We strongly encourage submitting your new hire paperwork early to your department HRC to avoid any delays in your first paycheck.
- Your first paycheck will be mailed to the home address indicated on your PAF and is expected to arrive on or close to the day your paycheck is due.
- For subsequent payments, we strongly encourage you to enroll in <u>Direct Deposit</u> to avoid any paychecks becoming lost in transit. Please note that check replacements may take 6-8 weeks.
- Paystubs are mailed to your home address on or close to the day your direct deposit is due.
- For any additional questions regarding your payroll, please contact payrollservices@ccny.cuny.edu.

NEW YORK STATE PAYROLL ONLINE

CUNY employees on New York State payroll can now access New York State Payroll Online (NYSPO), a service offered through NY.gov which allows employees on the New York State payroll to access pay stubs, W-2s and other pay information electronically. Employees must request activation of their NY.gov account via CUNYFirst.

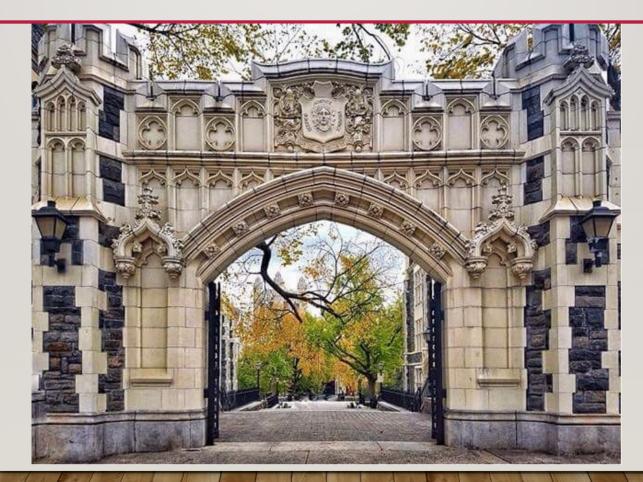
How to submit the request via CUNYfirst to activate the NY.gov account:

- Log into CUNYfirst After logging in, select the following:
- Human Capital Management from the CUNYfirst homepage menu.
- Click on top center drop down menu and click on Employee Self Service
- Select Other Employee Tasks (1). From the left hand side menu, select New York State Payroll Online.
- Review the content under New York State Payroll Online (NYSPO) NY.gov Account Activation Request. To submit your request, select the check-box confirming that you've read the content and Submit.

After you formally submit your request in CUNYfirst, your NY.gov account is estimated to be activated within 15-20 business days. After your NY.gov account is officially activated, a confirmation message will be sent to your primary business email address in CUNYfirst with additional instructions on how to verify your identity and to access NYSPO. All employees must verify their identities within NY.gov in order for NYSPO to be accessible within their NY.gov accounts.

If you create your NY.gov account outside of CUNYfirst, you will experience issues accessing NYSPO. Additionally, if you have existing NY.gov accounts for previous/other NYS organizations, you will need to request an additional NY.gov account via this process to view your CUNY-pay information. For additional information and New York State Payroll Online (NYSPO) resources, please visit https://www.cuny.edu/about/administration/offices/hr/university-payroll/new-york-state-payroll-online/#1616595018975-60a0a2bc-00fb. For inquiries pertaining to NYSPO to, please contact University Payroll Security at University Payroll Security Adm@cuny.edu.

ACCESSING CAMPUS



OBTAINING A CCNY ID CARD

- A CCNY Identification (ID) Card is required in order to access campus buildings.
- To obtain a CCNY ID card, request an <u>ID Card Request Form</u> from your supervisor or HRC.
- The completed ID Card Request Form should then be submitted to the CCNY ID Office located on the first floor of the NAC room 1/206, where you will take an photo ID and receive your ID card.
- For more information about obtaining a CCNY ID Card visit <u>https://www.ccny.cuny.edu/safety/id-office.</u>





Benefits

Eligibility, Enrollment & More...



HEALTH INSURANCE BENEFITS

- During the onboarding process, a member of our Benefits Team will be in contact with you to schedule a detailed Benefits Orientation.
- The following slides contain a snapshot of your benefits options.
- Please contact our Benefits Team at <u>benefits@ccny.cuny.edu</u> for more information.

HEALTH INSURANCE BENEFITS

- Health insurance benefits are offered under the NYC Health Benefits Program and the PSC-CUNY Welfare Fund.
- To qualify for the NYC Health Benefits Program you must...
 - ✓ Be a member of the full-time instructional staff with a six month or more appointment
 - Be paid from tax-levy funds
 - ✓ Work at least 20 hours per week
- To qualify for PSC-CUNY Welfare Fund benefits you must...
 - ✓ Be eligible for health coverage under the NYC Health Benefits Program

HEALTH INSURANCE BENEFITS TYPES OF HEALTH PLANS & SERVICES OFFERED UNDER THE NYC HEALTH BENEFITS PROGRAM

 Health Maintenance Organizations (HMO) – A system of healthcare that provides managed, pre-paid hospital and medical services to its members. An HMO member chooses a Primary Care Physician (PCP) from within the HMO network

<u>Plans presently offered</u>: GHI HMO, Empire HMO, HIP Prime HMO, Vytra Health and Metro Plus plans.

 Exclusive Provider Organization (EPO) – Offers a higher level of choice and flexibility than many other managed care plans. Members can see any EPO network provider. There is no need to choose a PCP and no referrals are necessary to see a specialist. <u>Plans presently offered</u>: Empire EPO, Aetna EPO

HEALTH INSURANCE BENEFITS TYPES OF HEALTH PLANS & SERVICES OFFERED UNDER THE NYC HEALTH BENEFITS PROGRAM

 Point of Service (POS) – Offers the freedom to use a network or an out-of-network provider for medical and hospital care. When using out-of-network providers, healthcare delivery resembles that of a traditional indemnity plan

Plans presently offered: HIP Prime POS

 Preferred Provider Organization (PPO) – Offers the freedom to use either a network or an out-of-network provider for medical and hospital care. Participating plans contract with health care providers who agree to accept negotiated lower payment from the health plan

Plans presently offered: GHI-CBP/EBCBS

COST OF HEALTH COVERAGE

Rates vary depending on the type of plan & carrier you choose

 Refer to the City's Summary Program Description (SPD) and updates for rates and information. <u>https://nyc.gov/olr</u>

NYC HEALTH BENEFITS PROGRAM FAQS

- HMO, PPO and POS health insurance coverage is provided through the City of New York.
- Health insurance coverage begins on the first day of employment as long as paperwork is received within 30 days of hire.
- If you are taken off of payroll for any reason (e.g. unpaid leave) your health insurance coverage will be suspended.

PSC-CUNY WELFARE FUND NON-CONTRIBUTORY PLANS

- PSC-CUNY Welfare Fund benefits begin on the 1st day of the next month following your appointment date (or on the 1st day of the month if your start date is on the 1st of the month) and if the enrollment form has been submitted within 30 days of your appointment.
- Non Contributory Plans are provided by the PSC/CUNY Welfare Fund at no cost to you. These include:
 - ✓ Extended Medical Benefit for members in GHI-CBP/Empire Blue Cross Blue Shield
 - ✓ Death Benefit
 - ✓ Dental Plan (DeltaCare USA or Guardian Dental Guard Preferred)
 - Group Long Term Disability
 - Optical & Hearing Aid Benefits (Davis Vision/VisionWorks, TruHearing Network)
 - Prescription Drug Plan (CVS/caremark)



PSC-CUNY WELFARE FUND CONTRIBUTORY PLANS

Contributory Plans are voluntary and require a contribution from you. These include:

✓ Optional Long Term Disability

Term Life Insurance (provided through NYSUT)

TEMPORARY DISABILITY/SICK LEAVE

- Sick leave is earned only after a full month of service and no accruals are granted for service of less than a calendar month.
- Non-Teaching Instructional employees accrue 20 calendar work days of sick leave annually.
- A maximum of 160 sick leave days can be accrued.
- Up to three days of accrued sick leave can be used annually for the care of an ill family member, consistent with applicable rules and procedures.

ANNUAL LEAVE

- Annual Leave: Non-Teaching Instructional employees accrue annual leave as follows:
- During the first year of service: 15 days
 - During the 2nd through 11th year of service and thereafter: 15 days plus an additional day for each year of service to a maximum of 25 days.
- The annual leave calendar year begins on September 1 through August 31.
- Use of annual leaves:

Employees are expected to use their annual leave time within the annual leave year in which it is earned. The annual leave request form is available on the HR website: https://www.ccny.cuny.edu/sites/default/files/2022-

03/Request%20to%20use%20Annual%20Leave%20and%20Unscheduled%20Holidays.pdf

UNSCHEDULED HOLIDAYS / HOLIDAY CALENDAR

- There are four (sometimes five) unscheduled holidays in the period September 1 August 31 to be taken within the annual leave year.
- The established unscheduled holidays are made available for the use of employees who are in active pay status on September 1. Unscheduled holidays varies year to year.
- Unscheduled holidays must be taken within the annual leave year in which they are earned, and they may not be carried into the next annual leave year.

UNSCHEDULED HOLIDAYS / HOLIDAY CALENDAR

- CUNY's Holiday and Annual Leave Periods for September 1, 2024 through August 31, 2025.
- The regular holidays with pay are as follows: •
 - Independence Day
 - Labor Day
 - Columbus Day
 - Thanksgiving Holiday 0
 - Christmas Holiday 0
 - New Year's Holiday 0
 - Martin Luther King, Jr.'s Birthday 0
 - Lincoln's Birthday 0
 - Presidents' Day 0
 - Memorial Day 0
 - Juneteenth Holiday 0

Holidays			Non-Teaching Instructional ECP, HEOs, CLTs, Research Assts/Assocs, Librarians Classified Service White Collar Clerical, Professional, Administrative, Managerial
Labor Day	Mon	09/02/24	Y
Columbus Day	Mon	10/14/24	Y
Election Day	Tue	11/05/24	N
Veterans Day	Mon	11/11/24	N
Thanksgiving &	Thu	11/28/24	Y
Day After Thanksgiving	Fri	11/29/24	Y
Christmas Eve	Tue	12/24/24	Y
Christmas Day	Wed	12/25/24	Y
New Year's Eve	Tue	12/31/24	Y
New Year's Day	Wed	01/01/25	Y
Martin Luther King, Jr. Day	Mon	01/20/25	Y
Lincoln's Birthday	Wed	02/12/25	Y
Presidents' Day	Mon	02/17/25	Y
Memorial Day	Mon	05/26/25	Y
Juneteenth	Thu	06/19/25	Y
Independence Day	Fri	07/04/25	Y
Unscheduled Holidays			4

RETIREMENT BENEFITS

As an employee of the City University of New York, you have various choices of retirement plans. CUNY employees are eligible for multiple mandatory and/or voluntary retirement plans through either the Teachers' Retirement System of the City of New York (TRS) or Teachers' Insurance and Annuity Association of America (TIAA); New York State 457(b) and New York City 401(k) plan (only available at community colleges).

Also, depending on your previous position(s), where you may have been eligible for other retirement plans through such agencies as the New York City Employees' Retirement system (NYCERS), you may be allowed to remain in those plans as a transfer contributor, which is discussed further in the <u>CUNY Summary of Retirement of Benefits</u>.

RETIREMENT BENEFITS

TIAA VS. TRS COMPARISON CHART

	TRS	TIAA
Plan Type	Qualified Pension Plan (defined benefit plan)	Retirement annuity contracts (defined contribution plan)
Vesting Period	5 years of Total Service Credit (TSC)	366 days of continuous employment (if no pre- existing vested TIAA retirement plan contract from another organization)
Age Requirements	63 for full retirement; 55-62 for reduced retirement benefit	None to collect retirement income (taxes and penalties <u>may</u> be assessed if taken pr to age 59 ½).
	Employee: Graduated scale based on tier and contractual salary (Tier 6	Employee: Same as TRS Employer (for Tier VI): 8% of base salary during first seven years of employment; 10 of base salary after seven years of
Contribution Rates	Employer: Actuarially determined amount to fund benefits for all plan members	employment For other tiers please visit TIAA website a https://www.tiaa.org/public/land/cunysyst
Retirement Benefits	Determined by formula including a pension factor, total service credit and Final Average Salary	Varies based on your annuity accumulatio retirement age, and income option
Post-Retirement Health Benefits	NYC Health Benefits coverage contingent on minimum of 10 years' service credit and full-time CUNY employment immediately before retirement	Instructional Staff: If 62 or over, NYC Hea Benefits coverage contingent on retireme after minimum 15 years' continuous full tir CUNY service. Must maintain \$50,000 reserve with TIAA to fund premiums ECP Members: If age 55 or over, NYC Hea Benefits coverage contingent on retireme after minimum 10 years' continuous full tir CUNY service. Must maintain \$50,000 reserve with TIAA to fund premiums
	Not vested (less than 10 years membership) Employee's contribution (with interest) may be withdrawn/rolled over. If membership expires (after seven school years), withdrawal/rollover is mandatory	Not vested: Refund of employee contributions reflecting investment return Vested: Rules vary based on investment choices. Please call TIAA at 800-842-225
Separating from Service	Vested: Eligible to receive a monthly benefit on reaching retirement age	For vested minimum reserves may be required to fund retiree health insurance premiums.
Portability	Membership may be transferred to certain NYS/NYC public retirement systems; or funds may be rolled over to eligible IRAs or successor plans	TIAA accounts may be maintained if you ja another Institution or employer that offers TIAA
Secondary (multiple) positions	Secondary or multiple lines of employment are all pensionable. You must inform the school where you have the secondary line so that required employee contributions can be initiated from your paycheck	Same as TRS

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MANDATORY COMPLIANCE TRAININGS

- New employees are required to complete the Employee Sexual and Interpersonal Violence prevention and Response Course (ESPARC) and the Workplace Violence Awareness and Prevention Training within 7 days of their start date.
- To access the trainings, please sign into <u>CUNY Blackboard</u> and navigate to *My Organizations* to view and complete both the ESPARC and WVP trainings.
- Please review CUNY's Policy on Sexual Misconduct visit <u>https://www.cuny.edu/wp-</u> content/uploads/sites/4/media-assets/FINAL-Policy-on-Sexual-Misconduct-August-14-2020.pdf
- Please review CUNY's Policy on Violence Prevention visit <u>http://policy.cuny.edu/general-policy/article-vi/#policy_6.09</u>
- Please review other important CUNY policies are at <u>https://www.cuny.edu/about/administration/offices/hr/policies-and-procedures/#hr_policies</u>

OTHER BENEFITS

FOR MORE INFORMATION ABOUT ALL BENEFITS PLEASE CONTACT BENEFITS AT <u>BENEFITS@CCNY.CUNY.EDU</u> OR (212) 650-7796

- Paid Parental Leave
- NYS Paid Family Leave
- <u>COVID-19 New York Sick Leave</u>
- Academic Leaves
- <u>CCA@YourService</u>CUNY
 Work/Life Program
- Edenred Transit Benefit
- <u>Tuition Waiver</u>

Tax-Deferred Annuity Plans

NYS Deferred Compensation 457(b) Plan

CUNY e-Mall

<u>Campus Fitness Center</u> – (Free Access)

Parking

Professional Development

Federal Credit Union Membership - MCU

ANY QUESTIONS?

If you have any questions or concerns, please contact <u>heoinquiry@ccny.cuny.edu</u>, your department's Human Resources Coordinator, or your supervisor.