

NYC Agency Resources for Disability and Accessibility

The following agency resources were assembled in order to assist students who seek support with issues of disability and access in New York City. Please note that CCNY and the AAC/SDS do not guarantee or validate the services of these agencies and programs but provide this information for reference purposes and the convenience of students.

NYC Mayor's Office for People with Disabilities

Commissioner Victor Calise

100 Gold Street, 2nd Floor

New York, NY 10038

Telephone: 212-788-2830, 711 (Relay Service for Deaf/Hard of Hearing)

Email: <http://www.nyc.gov/html/mopd/html/contact/contact.shtml>

Website: <http://www.nyc.gov/mopd>

Resource for: Information referral about NYC programs and services, following up on complaints related to disability, trainings for public institutions

Housing Guide: [Housing Resources from NYC Office for People with Disabilities](#)

NYC Commission on Human Rights

Commissioner and Chair Carmelyn P. Malalis

100 Gold Street, Suite 4600

New York, NY 10038

Telephone: 212-306-7450

Email: <http://www.nyc.gov/html/cchr/html/contact/contact.shtml>

Website: <http://www.nyc.gov/cchr>

Resource for: Discrimination protection, complaints regarding discrimination, and negotiating access issues in housing and other venues

NYC Department of Finance

Disability Rent Increase Exemption (DRIE) Ombudsperson David Crotty

66 John St

New York, NY 10038

Telephone: 212-639-9675, 212-639-9675 (Hearing Impaired)

Email: <http://www1.nyc.gov/site/finance/about/contact-by-email/contact-drie.page>

Website: <http://www1.nyc.gov/site/rentfreeze/index.page>

Resource for: Disability Rent Increase Exemption (DRIE) information and application

NYC Department of Information Technology & Telecommunications

DoITT ADA Coordinator Kenneth Hunter

255 Greenwich St , 9th Floor

New York, NY 10007

Telephone: 212-788-6600

Email: <http://www1.nyc.gov/site/doitt/contact/contact-ada-disability-coordinator.page>

Website: <http://www1.nyc.gov/site/doitt/index.page>

Resource for: When individuals with disabilities have a disability-related issue or want to file a disability-related complaint, they can dial 311, which navigates them to the correct NYC agency for follow-up. TTY service is available by dialing 212-504-4115.

NYC Department of Transportation

ADA Coordinator Quemuel Arroyo

55 Water Street

New York, NY 10041

Telephone: 212-839-6428

Email: accessibility@dot.nyc.gov

Contact form: <http://www.nyc.gov/html/dot/html/contact/contact-form.shtml?routing=ac>

Website: http://www.nyc.gov/html/dot/html/about/mobility_management.shtml

Resource for: NYC mobility and transportation information (not subways or buses) and resource guide

NYC Emergency Management

Senior Disability and Access and Functional Needs Planner Eli Fresquez

165 Cadman Plaza East

Brooklyn, NY 11201

Telephone: 212-639-9675, 212-504-4115 (TTY), 212-639-9675 (Video Relay Service)

Email: <http://www1.nyc.gov/site/em/contact/contact.page>

Website: <http://www1.nyc.gov/site/em/ready/disabilities-access-functional-needs.page>

Resource for: Emergency plan and preparedness for those with disabilities

NYC Human Resources Administration/Department of Social Services (HRA/DSS)

Office of Constituent Services

150 Greenwich Street—35th Floor

New York, NY 10007

Telephone: 212-331-4640, 711/212-331-4640 (TTY or VCO phone)

Email: constituentaffairs@hra.nyc.gov

Website: <http://www1.nyc.gov/site/hra/help/disability-access.page>

Resource for: Accommodations and supports to make it easier to apply for public assistance services such as SNAP and temporary cash assistance

Office of Client Advocacy and Access

Executive Director of Disability Affairs Jennifer Shaoul

150 Greenwich Street—42nd Floor

New York, NY 10007

Telephone: 718-557-1399

Email: disabilityaffairs@hra.nyc.gov

Website: <http://www1.nyc.gov/site/hra/help/disability-access.page>

Resource for: Filing a complaint if you think you or someone in your family has been discriminated against at HRA because of a disability

NYC Parks

Accessibility Coordinator Christopher Noel

1234 Fifth Avenue, Room 201

New York, NY 10029

Telephone: 646-632-1840

Email: <https://www.nycgovparks.org/accessibility/contact-the-accessibility-coordinator>

Website: <http://www.nycgovparks.org/accessibility>

Resource for: Accessible athletic and recreational activities in NYC parks

ID NYC

Various locations: see <http://www1.nyc.gov/site/idnyc/card/locations.page>

Email: See <http://www1.nyc.gov/site/idnyc/contact/feedback.page> for email form

Website: <http://www1.nyc.gov/site/idnyc/index.page>

Resource for: Free government-issued photo identification card; free and discounted NYC memberships and services

See www.nyc.gov/html/dcas/downloads/pdf/misc/mayoral_disability_rights_coordinators.pdf for a full list of disability rights coordinators for NYC government offices.